

## Welcome To Able Associates

Able Associates are Surveillance, Anti Social Behaviour Investigation and Fraud Investigation specialists, providing an unrivalled level of service to Corporate, Local Government and Private clients.

It is our aim to continue to set the standards within our industry. Central to this is our belief that a Client's satisfaction with our service is paramount.

### Free Initial Consultation

Able Associates provide an initial consultation, free of charge. Having discussed your specific requirements , we will provide a fixed price for the services required. There is no obligation to proceed and all matters discussed remain entirely confidential.

### Guaranteed Service

We are so confident of our continued ability to provide exemplary levels of service, that we offer a very simple guarantee to all our Clients.

*'If you do not consider that you have received value for money...we don't expect to be paid'*

### Our Clients include:

- Private individuals
- Housing Associations & Landlords
- Local Authorities
- Insurance Companies
- Public Corporations & Private Companies
- The Legal Profession
- Other Private Investigation Agencies



## **About Able Associates**

Able Associates has a reputation for Integrity, Innovation, Consistency, Customer Service and achieving cost effective solutions for our Clients. We work hard to maintain this reputation and each member of our team shares our values. This ensures nothing but the best for our Clients.

So far we have been setting the standards, we intend to keep it that way.

With specialist expertise, acquired via many years cumulative service within Police and Local Government investigative/enforcement roles, our team are perfectly equipped to consistently deliver the best possible results for our Clients.

### **Anti Social Behaviour Investigation Specialists**

Our team includes former Police/ CDRP/Local Authority Anti Social Behaviour Co-ordinators, who have obtained over 160 ASBOs, Injunctions and Evictions relating to cases of serious Anti Social Behaviour. Many of these cases have been hailed as Best Practice and have appeared on the websites of The Home Office, individual Police Forces, Local Authorities and Housing Associations.

This expertise is available to all potential clients, be they Social/Private Landlords, Local Authorities or individuals who are suffering from any form of Anti Social Behaviour e.g

Harassment, Threats, Damage to property, Violence, Noise nuisance etc

### **Surveillance/ Investigation Specialists**

Our Team also includes highly experienced Surveillance Agents and accredited Fraud Investigators, who have been responsible for obtaining conclusive evidence regarding numerous bogus insurance claims, incidents of employee theft and absenteeism, unfaithful/cheating partners etc

If you have any questions or queries regarding how we may assist you or your Organisation, then please do not hesitate to *contact us*



## **Able Associates Investigative Service Set**

With many years experience in Investigation, Enforcement and Surveillance, we are able to offer the following as part of our traditional service set. If you require a service not listed

Below, then please contact us and we will do our utmost to assist.

- Anti Social Behaviour Investigation/Surveillance
- Anti Social Behaviour Staff Training
- Unfaithful Spouse/Partner Investigation/Surveillance
- Fraud Investigation
- Personal Injury/RTA enquiries
- Employee absenteeism/theft investigation
- Employment Tribunals
- Witness Statements/Interviewing
- Debtor/Witness Tracing
- Process Serving
- Criminal Defence enquiries

If you have any questions regarding how we may assist you, or your Organisation, then please do not hesitate to contact us.



## Our Technical Services

As private investigators we receive all manner of different requests from clients. Using the latest investigative methods and equipment we are able to offer the following services. If you have a request that you do not see here the please contact us and we will do our very best to assist you further.

- Covert Camera Installations
- Technical Surveillance
- CCTV/Alarms
- Tracing Enquires
- Information Gathering
- Financial/Fraud Investigation
- Background Checks
- Personal & Commercial Debt Recovery
- CV Vetting
- Credit checks/HPI Check
- TCSM Bugging / Debugging
- Full range of audio listening devices installed
- Electronic Counter Measures/Sweeps (State of the art detection)
- GPS Vehicle Tracking
- IT Systems Protection & Surveillance

All evidence collected by Able Associates is presented in a format suitable for evidence in a court of law.



## **Able Associates Case Studies**

Below are samples from our case files. We hope they illustrate the wide range of cases undertaken by Able Associates and our ongoing commitment to providing our Clients with the most cost effective solutions to their specific problems.

### ***Case Study 1 – Unfaithful Spouse***

Our Client, Mrs F was convinced her Husband was having an affair. She didn't know with whom. This suspicion was having a terrible effect of both her physical and mental health. Mrs W decided, after some significant Soul-searching, to seek the assistance of a Private Investigator and contacted us.

We are fully aware how difficult and sensitive these matters are and our approach is always empathetic, discreet and professional. Mrs F preferred to discuss the matter with one of our Female Investigators, who arranged to meet Mrs F at a coffee shop in the next Town to where Mrs W resided, at Mrs F's request

Our Investigator listened to Mrs F's concerns and discussed all relevant options. An action plan was agreed, as was a fixed price for our services.

Our Investigation revealed that Mr F had contacted a former girlfriend via a famous, Internet Reunion site. They had met and re-kindled their former relationship. A covert tracker was deployed on the Family car, used by Mr F for his assignations. This revealed a pattern of visits, to an 'out of the way', Public House, quickly followed by a visit to a 'Travelodge' type Hotel.

Furthermore our investigators' were able to facilitate the obtaining of 'deleted Texts' from a mobile phone, used by Mr F. These Texts proved to be intimate in nature and also assisted in confirming the identity of the woman Mr F was meeting. Video footage was obtained of Mr F's meetings at the Public House and footage was also taken of Mr F and the woman entering the Hotel and then leaving an hour or so later, kissing and in a close embrace as they walked to Mr F's car.

A complete file of evidence was provided to our Client, including video footage, still photos and observation Logs. Mrs F confronted her Husband, who was obviously unable to do anything else but admit his actions.

Happily, this brought Mr F to his senses and made him realise what he had put in jeopardy and what he was about to lose. Our Client, although understandably devastated, now knew the truth and all the crippling uncertainty was finally at an end.

We received a letter of gratitude from Mrs F, stating that they were attempting to save their long-standing Marriage. Happily, those attempts appear to be working, to date, as we've not been requested to appear as witnesses in any Divorce proceedings.



### ***Case Study 2 - Employment Absenteeism/Fraud***

Our client, the owner a successful haulage company contacted us after a member of staff went off sick from work claiming back injury. The member of staff was also in the process of making a claim against the company for not complying with health & safety legislation causing them to become injured.

Immediate surveillance showed our clients critically injured member of staff shopping and carrying crates of beer with no apparent strain or pain. This video evidence and other documentation showing the employee on the driving range! were presented to our client. After consulting the companies legal representation it was decided to counter sue the employee for attempted fraud. My client won the case out of court.

The evidence was all collected within the realms of the law and presented to our client in a format suitable for evidence in a court of law.

Our client has had no other attempts from staff like this and has stated it to be a good example made.

### ***Case Study 3 - Anti social behaviour "Neighbours from Hell"***

Our client, a Local Authority, had received many complaints regarding the anti social behaviour of a family residing on one of their Housing Estates. The Housing Department

had issued a number of formal warnings, but they went unheeded and the behaviour became even worse.

Our Client wanted to take legal action but, as the Family were violent, other residents dare not give evidence to support any Proceedings. Without evidence, the Local Authority felt it could not take any formal action to protect the Residents of the Estate. This perceived 'lack of action' by the local Authority gave rise to mistrust, frustration and further apathy by the residents. They felt that no-one was able, or willing, to help them.

We were asked to install covert CCTV units to capture evidence of the harassment, damage, and violence perpetrated by these 'Neighbours from Hell', thus eliminating the need for other residents to give evidence and put themselves in harms way.

The CCTV evidence obtained clearly demonstrated the anti social and criminal activities of members of the Family. Incidents were recorded where the Father assaulted a neighbour and

threatened violence toward others, two of the teenage Sons were recorded



repeatedly damaging neighbours vehicles, throwing missiles at windows and climbing Street lamps before damaging them.

The Father was arrested (and later convicted) for the assault. We compiled a full case file, drafted Statements on behalf of Housing Staff, provided exhibits and drafted a successful application for an immediate (without Notice) Injunction to restrain any further anti social acts by our Clients tenant. Furthermore, we drafted successful applications for Anti Social Behaviour Orders in respect of the 2 teenagers.

Unfortunately, the Father quickly breached his Injunction by threatening another neighbour. However, local residents had felt so empowered by the action taken against this Family that several witnesses to the injunction breach came forward. We took witness statements and liaised with the Police, on behalf of our Client. The Police duly arrested the Father and he was immediately committed to Prison for contempt of Court.

Using the evidence already obtained, in addition to Statements from local residents, an application was made for Possession of the Family's home, which was granted outright.

The Injunction on the Father was replaced by an ASBO and the existing ASBOs on the teenage sons were amended to ban them, and their Father, from entering the Estate, contacting named witnesses or engaging in further acts of (specified) Anti social behaviour anywhere in England and Wales!

Since this action was taken on behalf of our Client, we have trained their Housing Staff regarding early ASB interventions (ABCs, mediation, effective use of Warnings etc) and have case managed a further eight ASB injunctions, three ASBOs, a Crack-house closure (with the Police) and two more evictions on behalf of this Client

Furthermore, Local residents have been consulted and feel that the Local Authority (our Client) is now taking an effective stance on dealing with Anti Social Behaviour/ Crime and Disorder in their Communities.

As for the Family concerned in this Case Study, they are still engaging with a number of Support Agencies/Programmes and have not breached their ASBOs.

As for the Estate, from which this Family were evicted, the Residents set up a Tenants/Residents' Association, are taking pride in their Estate.....and invited us to a Street party on the day of the Eviction!!



#### ***Case Study 4 - Bogus Insurance Claim***

Our Client, an Insurance Company, instructed us to investigate Mr T's claim regarding his alleged personal injury, following a Motoring accident. Mr T claimed that , so severe was his back pain/whiplash, that he was unable to work, walk very far or even stand for any length of time.

Our client was shocked (perhaps not!) when our surveillance had shown Mr T building a small kitchen extension, shopping in a well known Supermarket and even playing football for his local Pub, in the Sunday League.

Needless to say, Mr T did not receive his expected compensation cheque!

#### ***Case Study 5 - Criminal Defence enquiries***

Our Client, a businessman, was facing Crown Court Trial in respect of a serious allegation of assault. Whilst he had protested that this was a case of self defence, the Police enquiries had not obtained any evidence to substantiate his account, only that of his 'victim'.

The incident had taken place in the car park of a village pub. Our client, newly resident in this rural village, stated that he had been subject to sustained harassment from the village 'hardman' and his conies since his arrival.

Our client stated that, tired of taunts, he left the pub, only to be followed by his tormentor and one of his cronies. Our client was grabbed by the throat and then punched in the stomach. Fearing for his safety, our Client lashed out, catching his assailant squarely under his chin and fracturing his jaw. However, our clients 'victim' and his friend both gave statements that our client was the aggressor and had attacked them. Police enquiries did not reveal any other witnesses or evidence to substantiate our clients account of the incident

Our client was arrested and charged.

Perhaps, not surprisingly, the 'victim' was also intending to sue our client for injuries, headaches, etc, which prevented him from pursuing gainful employment in a local garage.

Our enquiries not only substantiated our clients account of weeks of harassment from his 'victim', but also revealed 2 witnesses to the incident. They had left the pub prior to the police attending, but had witnessed the incident and gave us statements as to what had occurred. They had not wanted to become involved, but when approached, did not want to see an innocent man be convicted.

Furthermore, the Pub's external CCTV system, which the Police had been informed had not been switched on at the time of the incident, was found to have a tape clearly showing the incident. Better still, the recording clearly shows the incident in the exact terms that our Client had described.

Unsurprisingly, the Crown Prosecution Service dropped all charges against our Client when given our dossier of evidence. Our Client's so called 'victim' was served with an Injunction, prohibiting him from contacting or harassing our client, and was unable to proceed with any claim for compensation .

We understand he has also been 'barred' from the Pub.

### ***Case Study 6 - Employee absenteeism***

Our Client, a well Known Housing Association, suspected that one of their Housing Officers was not working the hours he was contracted, and paid, to do. As he enjoyed much freedom in his role, spending the majority of his time outside the Office, it was easy to betray the trust of his employer.

Our surveillance clearly evidenced that, whilst he attended the office to clock on and off, he spent much of his day on much more personal matters. It transpired that he was having an affair and was conducting his liaisons in work time, so as not to arouse the suspicions of his wife.

Not only did he enjoy the lengthy attentions of his girlfriend several times per week, he also indulged his other passion.... Golf!

Our report, and video evidence, allowed our Client to summarily dismiss this employee without fear of falling foul of Employment legislation and costly Tribunal hearings.